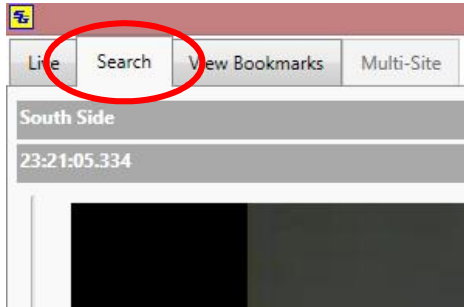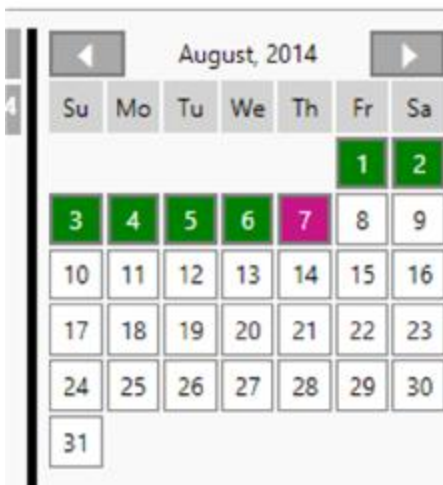# Downloading a video clip from a SafeGuard DVR

Start the Remote Client Software v8.x , connect to your site and click the search tab.

Select the date on the calendar that has the video you wish to get a clip from.

Days with recording will appear in Green. Selected day will appear in Magenta.

At the bottom of the screen select the Hour of the recording you wish to make a clip from. Each green block represents an hour that has recording. Where there is no green block that hour does not have any recorded images. The hour you have selected will appear as Red.
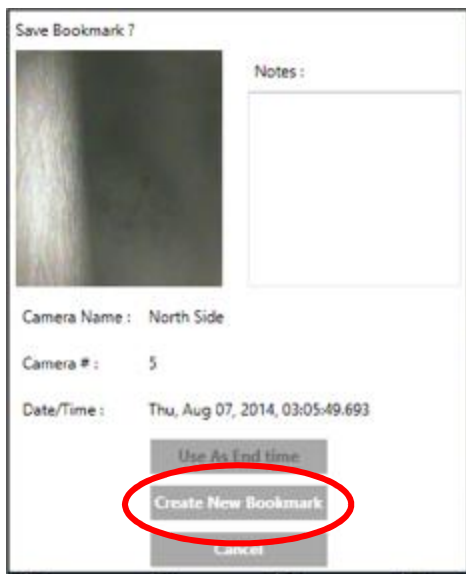
Once you have selected an hour, the minutes row will be updated with smaller green blocks, each green block represents a minute with recording, where there are no Green blocks there is no recording for that minute. Select the minute that you wish the clip to start from. The minute you have selected will appears as Red.
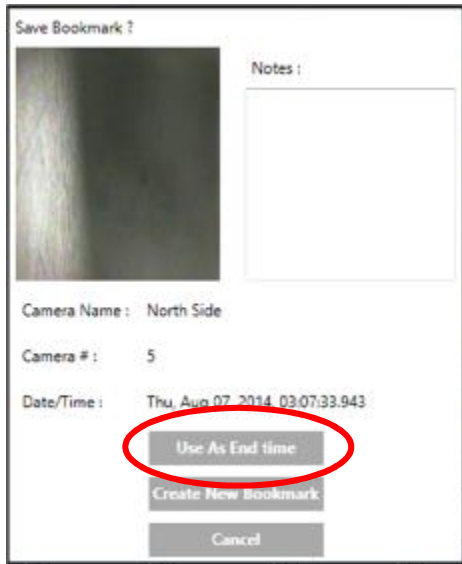

Once you have selected the starting point for your clip, select Create Bookmark.

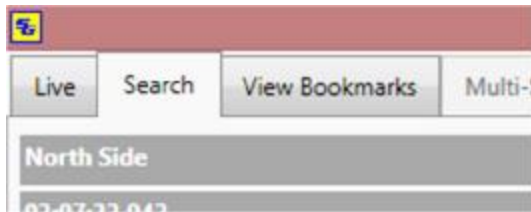After clicking on Create bookmark, the dialog below will appear. Click Create New Bookmark.

Now select the time you wish the clip to end. Follow the same steps as you did to select the starting time for your clip. The end time must be for the same camera and within a 24 hour period.

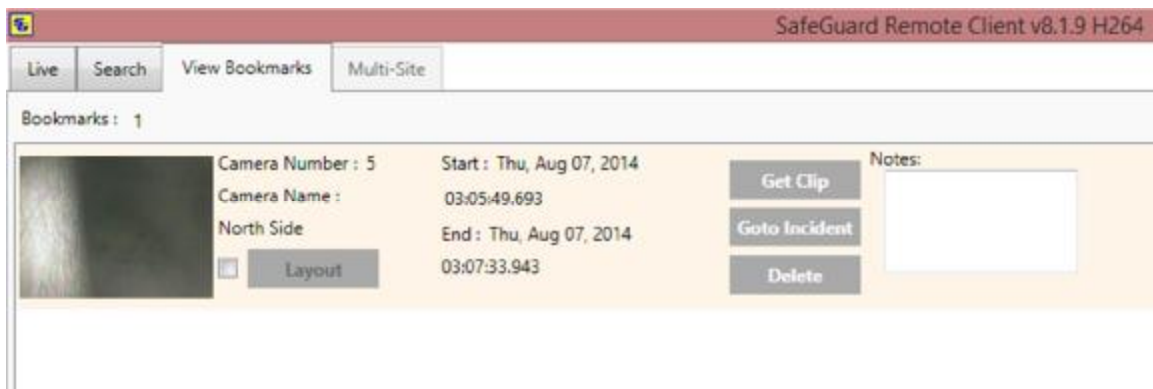Once you have selected your end time, click Create Bookmark.

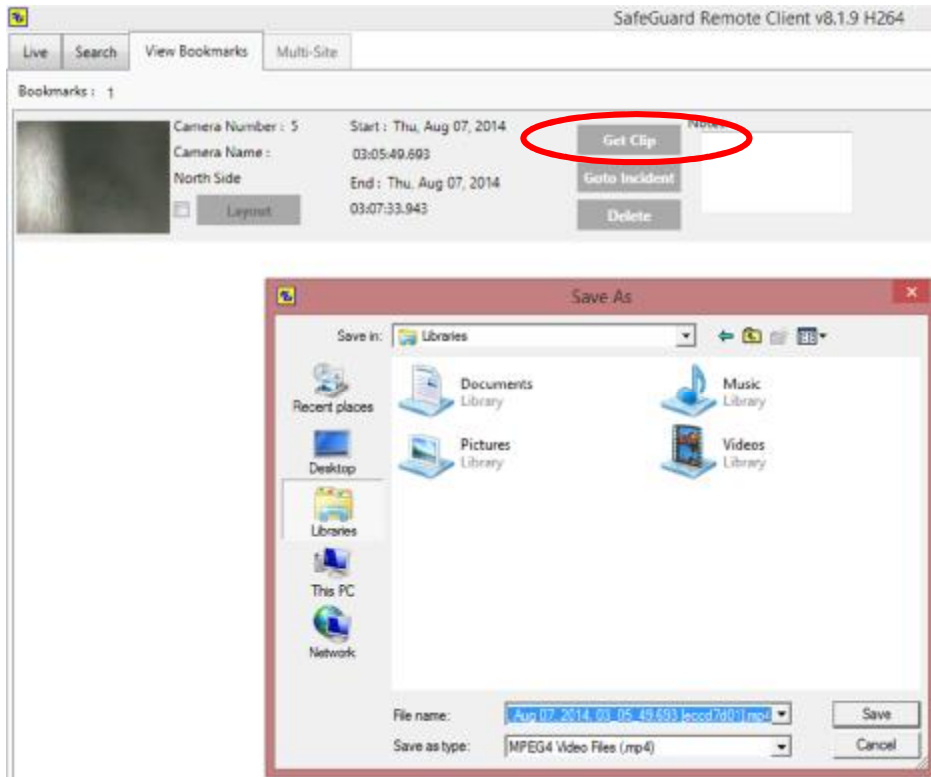Click the Use as End Time button.
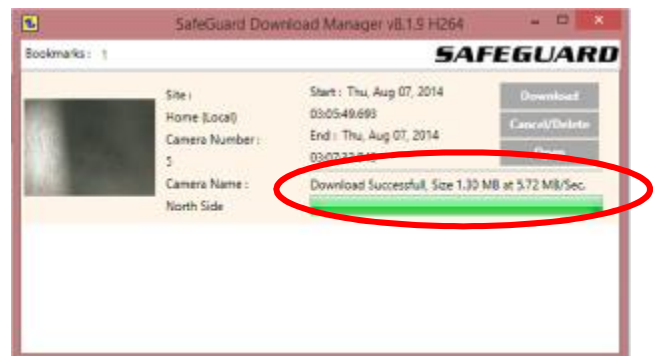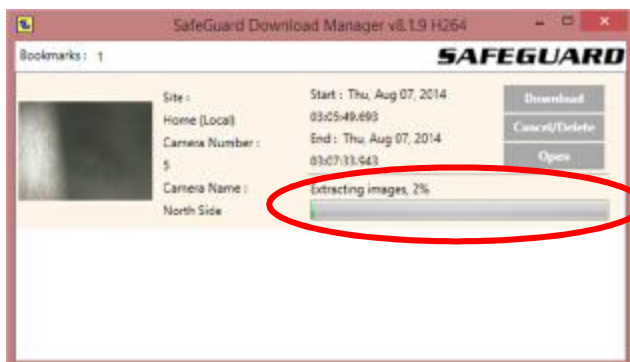
Now select the View Bookmarks Tab

The bookmark will be listed in the window. Verify the start and end times are correct and the camera is correct also.
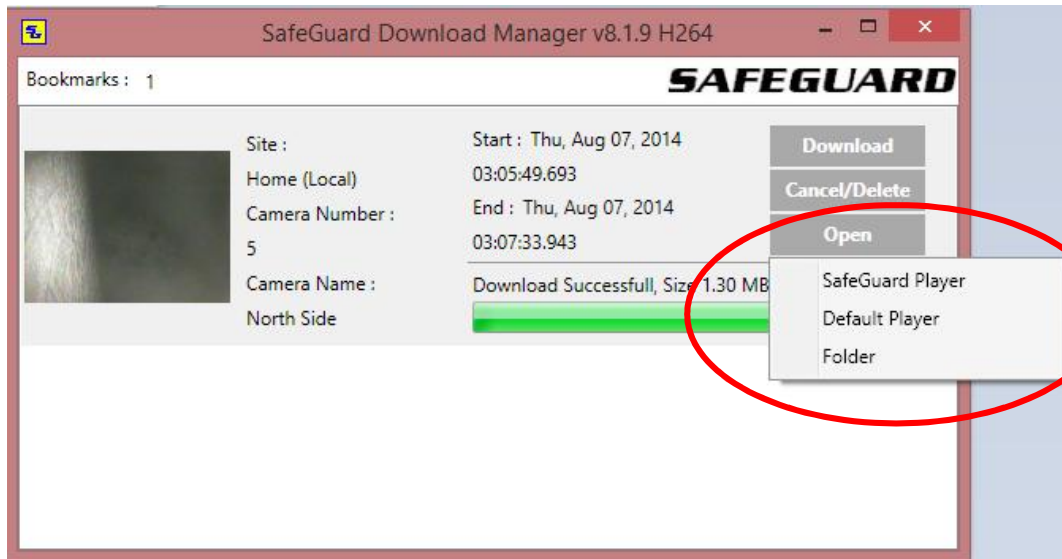
Click Get Clip. You will be prompted for a location on your computer to save the video clip. The My Documents folder is always a good place.

Once you have selected a location and clicked Save, another window will appear called the SafeGuard Download manager and the clip progress will be updated in this window.

When the clip has been created and downloaded from the DVR to your local computer, the progress will show 100% and say Download Successful.

Once the clip has been created and

downloaded, you can then view it on your computer by selecting the open button or by double clicking on the file in the folder you selected to save it.